

Financial Assistance Program: Plain Language Summary

Lancaster General Health provides health care to all people regardless of their ability to pay. Our financial assistance program is available for people with limited or without health insurance who are unable to pay for their care. To qualify for financial assistance, you must apply.

If you are eligible for financial assistance, you will have your cost for care reduced fully or partially. If you have financial assistance, you will not be billed for more than the approximate amount Medicare would pay for similar services.

Eligible services

- Emergency or other medically needed healthcare services provided by and billed by LG Health.
- If a healthcare service is not billed by LG Health, it is not eligible. You can ask the provider if they honor the LG Health financial assistance program.

Eligibility requirements

- Your total household size, income, and other financial resources will be assessed.
- Your household income and resources must be at or below 400% of the Federal Poverty Guidelines.
- Please see the Financial Assistance Application or Policy for more eligibility details.

Applying for financial assistance

You can receive a copy of the Financial Assistance Policy and application:

- In-person: Visit the LG Health admitting area or emergency room desk.
- By mail: Call a financial counselor at 717-544-1957 to arrange for a mailed application.
- Online using MyLGHealth: Visit [LGHealth.org/Financial-Assistance](https://www.lghealth.org/Financial-Assistance).

You can return completed applications:

In Person: Cashier and Patient
Financial Services Office
555 N. Duke St
Lancaster, PA 17602

By Mail: Lancaster General Health
Attn: PFS, Customer Service Dept.
FA Program
PO Box 3555
Lancaster, PA 17604-3555

Incomplete applications: If there is information missing from your application, you will receive a letter and 14 days to submit this. If the information is not received, your application will be denied.

Hay traducciones de los documentos de Asistencia Financiera disponibles en español.
Cac bản dịch thuật tại liệu về Hỗ trợ Tài chính có sẵn bằng Tiếng Việt.